

Cross Border Information

F1. KoreaSUV allows customers to use our cars to travel across the Mongolian border to other countries. If you plan to use our rental car to cross the Mongolian border, be sure to email us the list of countries you will visit before booking your car and have a prior consultation. After that, when you reserve a rental car on the website, you must also reserve a car by selecting Cross-border travel option.

F2. Cross border rentals are allowed for the following countries: Russia, Kazakhstan, Uzbekistan, Tajikistan, Kyrgyzstan, Turkmenistan, Georgia, EU and Eastern Europe.

F3. The customer might require the following documents to take rental car across border:

- Valid passport of the driver
- Valid driver's license
- International Driving Permit
- Car rental agreement
- Vehicle registration papers
- Letter of authority from the registered owner if the vehicle is not owned by the driver.

F4. It is also the fundamental responsibility of the client to verify and ensure all necessary documents and preparations for crossing the border. Therefore, please thoroughly check and prepare various matters in advance. In addition, entry from the border may be denied for any reason, but you must bear all of your risk in the event of such a problem.

F5. KoreaSUV does not provide any repair service for vehicle failures outside Mongolia. If a vehicle breaks down and needs to be repaired outside of Mongolia, you must consult with our company in advance. If the vehicle cannot be operated and the vehicle must be transported to a designated location in Mongolia, the customer will be responsible for the cost.

F6. KoreaSUV may charge a separate fee for each car if its customers cross the border with a rental car from KoreaSUV. Additionally, there may be additional notary expenses required to prepare and notarize border crossing documents. This fee does not include any remaining fees, such as road tolls or border crossings, so you will have to pay separately at the appropriate location.

F7. Customers are required to pay a security deposit equivalent to the vehicle value to cross the border using a rental car from KoreaSUV. This deposit will be held by our company until you return the rental car, and will be refunded to you after the vehicle is returned.

F8. The vehicle rental deposit is the same as the vehicle value and depends on the coverage limit of the Collision Damage Waiver (CDW), a type of insurance coverage. Therefore, customers can increase the insurance coverage limit to reduce the vehicle deposit, or they can purchase our rental car and eliminate the vehicle deposit itself.

F9. The vehicle rental deposit shall be paid in cash or by credit card in the customer's name, and if you pay by credit card, it is simply pre-authorization on the computer for the amount, and it is not withdrawn immediately on the payment date. However, you cannot use that amount until the car is returned, and the credit card transaction is cancelled.